



# Connect Hospitable to Furnished Unfurnished

A step by step guide for landlords and vendor organizations

## What this guide helps you do

Authorize Furnished Unfurnished inside Hospitable, choose the right import method, review the result, and confirm that your connection is working. You never paste your Hospitable password or OAuth access token into Furnished Unfurnished.

| Account type        | Where to start                    | Who can connect        |
|---------------------|-----------------------------------|------------------------|
| Landlord            | Landlord dashboard > Integrations | The signed in landlord |
| Vendor organization | Vendor dashboard > Integrations   | An organization admin  |

**Complete the Hospitable authorization within ten minutes • Import time depends on portfolio size**

## Before you start

- Keep your Furnished Unfurnished and Hospitable sign in details available.
- Use the Hospitable account that contains the listings you want to connect.
- Vendor users must be an organization admin. Managers and viewers cannot connect a PMS account.
- Review existing Furnished Unfurnished properties first so you can avoid duplicates.
- Make sure your browser allows secure redirects between Furnished Unfurnished and Hospitable during authorization.

### Security note

The normal setup uses Hospitable authorization. Your password stays on Hospitable. Furnished Unfurnished stores the connection credential server-side. Disconnecting stops Furnished Unfurnished synchronization, removes the local connection reference, and attempts to delete the stored credential. It does not revoke the authorization grant at Hospitable. That grant may remain active until it expires or you revoke it in Hospitable.

## Part one Connect your account

1. **Sign in to Furnished Unfurnished** Open [www.furnishedunfurnished.com](http://www.furnishedunfurnished.com) and sign in to the landlord or vendor account that should own the connection.
2. **Open Integrations** Choose Integrations in the left navigation. Vendor organization users should confirm that the correct organization is active.
3. **Choose Hospitable** Open the Hospitable card and select Connect Hospitable.

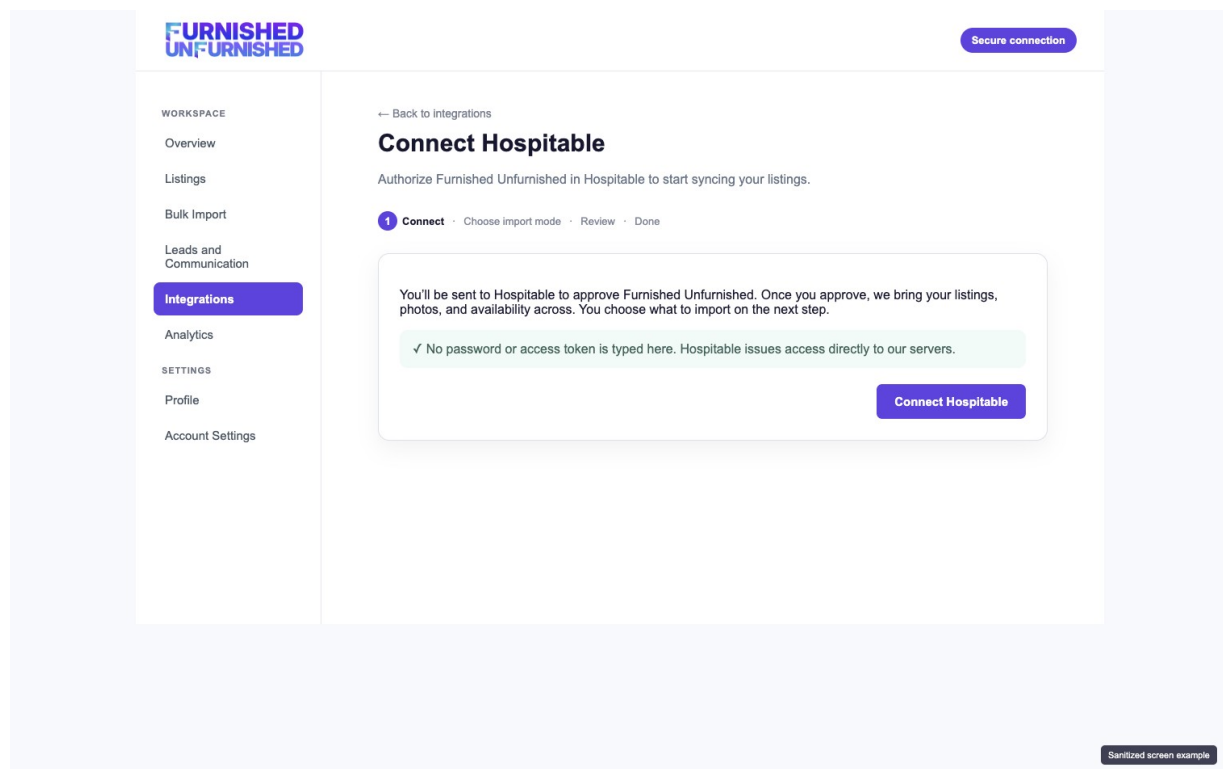


Figure 1 Sanitized screen example showing where to start the connection

4. **Continue to Hospitable** Read the security explanation, then select Connect Hospitable. The current browser tab securely redirects to Hospitable.

## Part two Authorize Furnished Unfurnished

5. **Sign in to Hospitable** Enter your Hospitable email and password on Hospitable's sign in page. Do not enter these credentials on any Furnished Unfurnished page.



Welcome back!

Email

username@example.com

Password

\*\*\*\*\*

Login

Not on Hospitable.com yet? [Try it free for 14 days](#)

[Forgot your password?](#)



Figure 2 Sign in on Hospitable

6. **Confirm the Hospitable account** If you manage more than one Hospitable account, verify the account name before approving access. Reconnecting with a different account can be refused to protect existing listing links.
7. **Review the requested permissions** Hospitable shows the read access needed for calendar, listing, property, reservation, and guest message synchronization, plus permission to send guest message replies.

| Permission              | Why Furnished Unfurnished requests it                                                           |
|-------------------------|-------------------------------------------------------------------------------------------------|
| Calendar                | Read availability, pricing, minimum stay, and restriction data used to synchronize availability |
| Listings and properties | Read listing mappings, property details, photos, and amenities                                  |
| Reservations            | Read reservation details used to keep stays and availability synchronized                       |
| Guest messages          | Read incoming messages and send replies through supported workflows                             |

8. **Approve access** Select Authorize Furnished Unfurnished. Hospitable returns you to Furnished Unfurnished automatically.



**Authorize Furnished Unfurnished**

Furnished Unfurnished is requesting access to your Hospitable account.

Signed in to Hospitable

✓ View calendar availability and pricing

✓ View property and listing details

✓ View reservation details

✓ View and send guest messages

Cancel

Authorize Furnished Unfurnished

Sanitized screen example

*Figure 3 Sanitized screen example of the Hospitable permission review*

### If the page waits too long

Do not refresh a callback address that contains a one time authorization code. Return to Integrations and start a new connection attempt. Each attempt remains valid for ten minutes.

## Part three Choose how to import

After authorization, Furnished Unfurnished asks how you want to handle the listings in the connected Hospitable account.

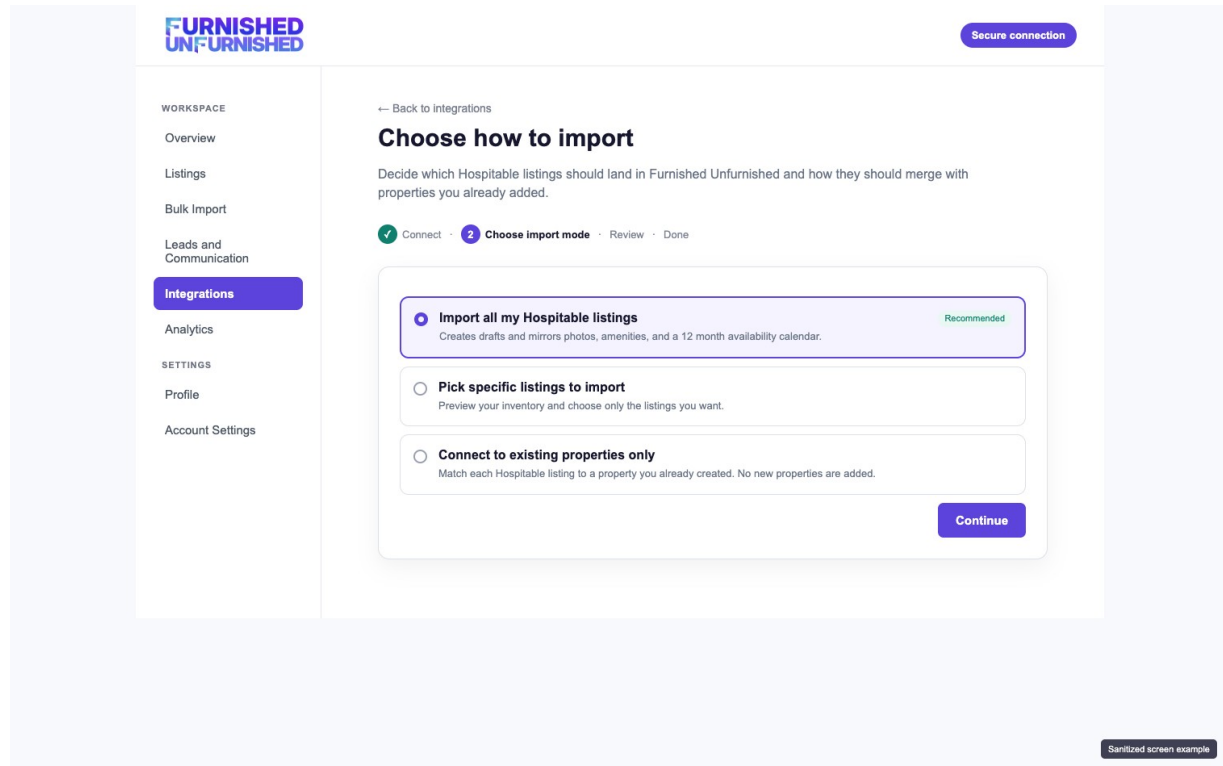


Figure 4 Sanitized screen example showing the three import methods

| Option                              | Use it when                                                                                                                                               | What happens                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Import all my Hospitable listings   | You want the entire Hospitable portfolio in Furnished Unfurnished                                                                                         | Creates new properties as drafts. Strong address and bedroom matches can join automatically to existing properties, which keep their current status and may receive synced photos, blank field details, and availability.                                                                                                                                                                                                                                                                                                 |
| Pick specific listings to import    | Only part of a portfolio of 500 listings or fewer should appear                                                                                           | Opens a checklist for up to 500 listings. Only selected listings create drafts. Already connected listings are unavailable for selection. For larger portfolios, use Import all or contact support.                                                                                                                                                                                                                                                                                                                       |
| Connect to existing properties only | Hospitable reports 500 listings or fewer, and Furnished Unfurnished has 500 or fewer total non-deleted properties, including already-connected properties | You match each Hospitable listing to an existing property, so no duplicate is created. Existing content is preserved at the moment of binding, and availability begins syncing. Later scheduled metadata refreshes follow the connection's sync preferences: they may fill blank fields, update opted-in fields such as the address, and add or refresh Hospitable photos when the property has no hand-uploaded photo. Curated galleries are protected. If either count is above 500, use Import all or contact support. |

### Recommended for most first time connections

Choose Import all my Hospitable listings when the Furnished Unfurnished account is empty, you have more than 500 Hospitable listings, or Furnished Unfurnished has more than 500 total non-deleted properties. The Furnished Unfurnished count includes properties already connected to Hospitable. Use the existing property option only when both counts are 500 or fewer.

## Finish the option you selected

9. **Import all** Select the option and choose Continue. The first import begins and the status page opens.
10. **Pick specific listings** For portfolios of 500 listings or fewer, select the option and choose Continue. Check at least one listing, confirm your choices, and start the import. For a larger portfolio, use Import all or contact support before proceeding.
11. **Connect to existing properties** Use this option only when Hospitable reports 500 listings or fewer and Furnished Unfurnished has 500 or fewer total non-deleted properties, including properties already connected to Hospitable. Select the option and choose Continue, match each listing to the correct property, then save the connections. If either count is above 500, use Import all or contact support.

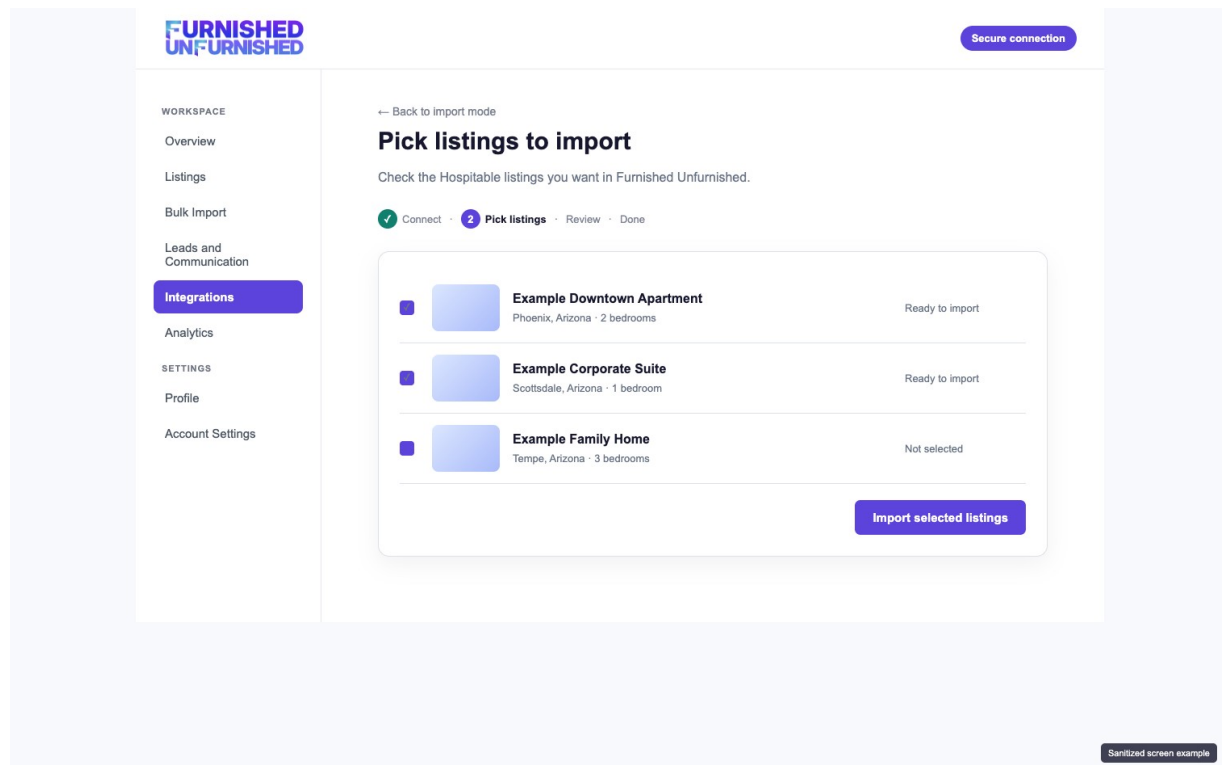


Figure 5 Sanitized example of the listing selection screen

## Part four Review and confirm

12. **Review possible matches** If Furnished Unfurnished finds an uncertain duplicate, compare the address and bedroom count. Choose whether to merge with an existing property, create a new draft, or skip that listing.
13. **Wait for the import result** Keep the status page open until the import finishes or redirects you to review a possible duplicate. Closing it can prevent you from reaching the required review step. Large portfolios can take longer.

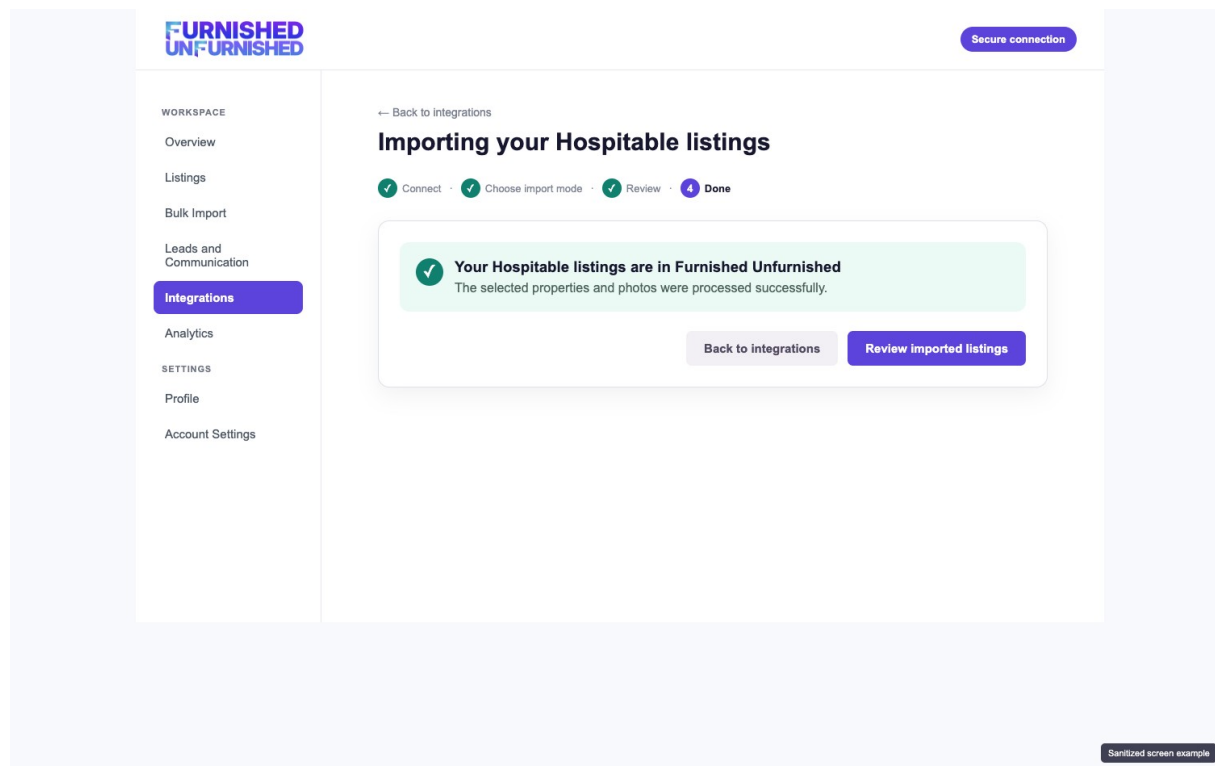


Figure 6 Sanitized example of a successful import result

14. **Review imported listings** Choose Review imported listings. The Listings page opens. Vendor organizations see the Hospitable source filter; landlords should locate the imported or matched properties in their full list.
15. **Review new and matched properties** Check the title, address, photos, amenities, pricing, availability, and house rules. Newly created properties remain drafts. An existing active property matched automatically stays active and may receive synced photos, blank field details, and availability, so review it promptly.
16. **Confirm the integration** Return to Integrations. The Hospitable card should show Connected. Open it to review the last sync result and any action required.

### Connection complete

A Connected status proves authorization succeeded. A successful import result proves the selected listings were processed. Review every new draft before publishing and promptly check any existing active property that was matched.

## Reconnect an existing Hospitable connection

- Use reconnect when Hospitable access expired, was revoked, or the integration asks for authorization again.
- Approve the same Hospitable account that owns the listings already connected.
- A successful reconnect keeps the existing connection and listing links in place.
- If Hospitable shows another account, sign out there and restart with the correct account.

### Protection against the wrong account

Furnished Unfurnished checks that the approved Hospitable account can still see the listings already linked to the connection. If it cannot, the reconnect is refused and the current connection remains unchanged.

## Troubleshooting

| Message or symptom               | What to do                                                                                                                    |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| Authorization cancelled          | Return to Integrations and start again when ready.                                                                            |
| Attempt expired                  | Restart the connection. Authorization attempts remain open for ten minutes.                                                   |
| Connection could not be verified | Restart in the same browser. Avoid private browsing or switching browsers during the flow.                                    |
| Sign in changed                  | Sign in to Furnished Unfurnished again, then restart the connection.                                                          |
| Organization admin required      | Ask an organization admin to complete the vendor connection.                                                                  |
| Different Hospitable account     | Restart and approve the Hospitable account that contains the listings already linked to Furnished Unfurnished.                |
| Too many attempts                | Wait a few minutes before trying again.                                                                                       |
| Import finished with issues      | Open the issue details, correct the source listing in Hospitable, then retry or contact support.                              |
| A listing is already connected   | Do not create a duplicate. Review the existing Furnished Unfurnished property or use the existing property connection option. |
| The callback page appears stuck  | Do not refresh the one time callback URL. Return to Integrations and start a fresh authorization attempt.                     |

## What to send support

If the same problem continues, send support the following information. Never send your password, access token, authorization code, or browser cookies.

- Whether you are connecting a landlord account or a vendor organization
- The approximate date and time of the attempt, including your time zone
- The exact error message shown on the page
- The step where the problem occurred
- A screenshot with email addresses, property addresses, and guest details covered
- Whether this was a first connection or a reconnect

## Safe account management

- Disconnect only when you intend to stop Furnished Unfurnished synchronization. Furnished Unfurnished removes the local connection reference and attempts to delete its stored connection credential.
- Disconnecting does not revoke the authorization grant at Hospitable. That grant may remain active until it expires or you revoke it in Hospitable.
- Disconnecting does not automatically delete properties already created in Furnished Unfurnished.
- Reconnect after changing Hospitable access or if the connection reports that authorization is required.
- Review staff roles regularly. Vendor managers and viewers should not receive organization admin access solely to run a connection.

**Need help** Open Help and Support from the Furnished Unfurnished navigation. Include the safe support details above so the team can locate the attempt without asking for credentials.